

## **Electronics Customer Curbside Pickup Instructions**

- To order, provide payment, ask questions, call (210) 271-8806, (210) 271-8800 or email electronicstore@goodwillsa.org
  Payment must be made prior to the scheduled pickup.
- The packaged order will be delivered to the Customer at the Curb.
- For Support and Customer Service, contact: electronicstore@goodwillsa.org or phone at (210) 271-8806.

## **Curbside Pickup Process**

- 1. Place order via phone or email
- 2. Receive order confirmation via email. Pay for order via Paypal. Save for your records
- 3. Arrive during the assigned time frame
  - a. If arriving outside of the scheduled time frame, the pickup may need to be rescheduled
- 4. Upon arrival, please remain in your vehicle.
  - a. Please adhere to all local mandates (i.e., wearing a mask in public)
  - b. If on foot / bicycle / etc., please limit the number of people at the pickup location
  - c. Maintain a distance of 6 feet from other people at all times.
- 5. Contact us once on property by phone or via text message.
  - a. Call (210) 271-8806
  - b. Call / Text Message (210) 632-3308
- 6. Please provide the Order Number and describe your vehicle (Type, Make, Color)
  - a. If not in a vehicle, provide the color of clothing wearing or other descriptive information
- 7. Order will be brought out to you. Please note, our employees will be wearing masks.
- 8. Sign for the order.

## Curbside Pickup Location - 5722 Walzem Road #103, San Antonio TX 78218



